



Residential Lifeline Support

Lifeline Support is a federal program that offers a discount to eligible customers on their monthly telephone or internet service. Eligible customers will get up to \$9.25 toward their bill.

Do you qualify for Lifeline assistance?

To be eligible for Lifeline, you must be enrolled in a qualifying program. Qualifying programs include: Supplemental Nutrition Assistance Program (SNAP), Medicaid, Supplemental Security Income (SSI), Federal Public Housing Assistance (FPHA), Veterans Pension and Survivors Benefit if your income is 135% or less than the federal poverty guidelines.

Apply Online:

You can apply online by going to CheckLifeline.org and creating an account. Once you have filled out the information, you will find out if you qualify for Lifeline assistance.

You will need the following information to apply online:

- Full legal name
- Date of birth
- Last 4 digits of your SSN
- Address

Apply by mail:

You can also send an application by mail. You will mail in your finished Lifeline Application (English or Spanish) Household Worksheet, and copies of your proof of eligibility to the Lifeline Support Center. USAC will contact you by mail to let you know if you qualify for Lifeline. The Lifeline Support Center's mailing address is:

Lifeline Support Center
PO Box 7081
London, KY 40742

If you receive an error message, please contact the National Lifeline Program at 1-800-234-9473 for additional help.

The Lifeline program is administered by the Universal Service Administrative Company (USAC). USAC is responsible for data collection and maintenance, support calculation, and disbursement for the program. Once on the Lifeline program, you will be contacted by USAC annually to recertify. If you no longer meet the eligibility guidelines above, you will no longer qualify for Lifeline and must inform MLGC of your ineligibility by calling toll free at 1-877-893-MLGC.

Griggs County Telephone Co.– MLGC, LLC